

We've taken the tried and true idea of telephone banking and made it better. With Info 24, you have the sense of security of walking into a branch, and the speed and convenience of the Internet. It's a simple toll-free call that you can make from any phone, including the one in your pocket.

With Info 24, you can find out the status of checks, review your balances and even safely transfer funds from one account to another. To further insure safety, funds can only be transferred once we have a signed Telephone Transfers Authorization from you (see the simple form attached).

Access to Info 24 is as easy and safe as a Personal Identification Number (PIN). Once you're in, the credit union is yours and you're free to do your banking.

Technology has improved our lives in many ways, and Info 24 is part of that improvement. Info 24 is safe, convenient and can be accessed from your home phone, your cell phone or any other that you might be available to you.

Why not consider adding Info 24?

Fill out the attached simple Telephone Transfers Authorization and return it to us. We guarantee that no matter how many bells and whistles you have on your phone now, Info 24 will add a dimension that will become invaluable to you.

Info 24

Toll-free: 1-888-267-9379.
24 hours a day. 7 days a week.

- Transfer funds
- Check up-to-the-minute balances
- Access office hours and other credit union information
- Available from any telephone

Info 24 Telephone Transfers Authorization

To authorize the transfer of funds between accounts through HCU Info 24, please fill out this form completely and mail to: Holyoke Credit Union, 490 Westfield Road, Holyoke, MA 01040. Please allow five business days for us to process your application before transferring funds. Transfers between accounts can only be made if:

- An account holder is the same on all accounts
- All account holders have signed an authorization allowing such transfers.

Primary Account Holder

Name: _____

Address: _____

City, State, Zip: _____

Tel: _____

Email: _____

Last 4 digits of Social Security#: _____

Signature: _____

Joint Account Holder

Name: _____

Address: _____

City, State, Zip: _____

Tel: _____

Email: _____

Last 4 digits of Social Security#: _____

Signature: _____

I(We) hereby request HCU Info 24 privileges between my accounts at HCU. I (we) agree to the terms outlined in the credit union's Important Account Information brochure. I (we) understand that by federal law I am (we are) limited to six (6) telephone transfers and/or third party transfers (such as automatic payments) per statement cycle from any Statement Savings or Money Market Account. No more than three (3) of these transfers may be made by check to a third party. Any in excess of six (6) transfers will be subject to a fee as outlined in the Schedule of Service Fees brochure.